



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

<http://www.dmas.state.va.us>

MEDICAID MEMO

TO: All providers participating in the Virginia Medical Assistance Program.

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services

MEMO Special

DATE 5/1/2003

SUBJECT: Community-Based Care Waiver Recipients

This memorandum is to remind you of the use of the "B" special indicator on Medicaid recipients' cards. This indicator notifies providers that these recipients do not have a co-payment for Medicaid-covered services. Currently, co-payments are \$1 or \$2 for prescription drugs; \$1 or \$3 for physician visits; \$100 for in-patient hospital admissions; \$3 for outpatient hospital clinics; \$1 for eye exams; \$1 for clinic visits; \$3 for home health; and \$3 for outpatient rehabilitation. Co-payments do not include the contribution from a nursing facility or waiver recipient's income toward the cost of care. This is known as patient pay and the "B" special indicator does not exempt an individual from patient pay.

The recipients that currently have a "B" special indicator on their cards are residents of institutions, such as nursing facilities and Intermediate Care Facilities for the Mentally Retarded, and recipients of the AIDS Waiver, the Consumer-Directed Personal Attendant Services Waiver, the Developmentally Disabled Waiver, the Elderly and Disabled Waiver, the Mental Retardation Waiver, and the Technology Assisted Waiver.

Finally, please remember that other Medicaid recipients (such as children), who do not have a "B" special indicator on their card, and certain services (such as prenatal visits), may not be subject to co-payments. Please refer to your provider manual or call the provider "HELPLINE" if you have any questions.

“HELPLINE”

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The “HELPLINE” numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the “HELPLINE” is for provider use only.

COPIES OF MANUALS

DMAS publishes copies of its provider manuals and provider manual up-date transmittals on its website at www.dmas.state.va.us. The provider manuals and transmittals can be viewed on and printed from the website. The transmittals describe the updated materials and manual chapters and pages revised. For a list of updates, click on “up-date transmittals” in the “Provider Manuals” column. If you do not have access to the Internet, or would like a paper copy of a manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.